



# Pinellas County Utilities **Fixed Due Date** AGREEMENT

A **Fixed Due Date** is an option that allows customers to choose a bill due date that is different than the bill due date assigned by Pinellas County Utilities.

Customers have the option of self managing the **Fixed Due Date** through the web self-services portal, by speaking with a Customer Service Representative, or by completing an application.

- ◆ Customers will be allowed to choose a **Fixed Due Date** between days 1 and 28 of the month.
- ◆ Changing the due date to a **Fixed Due Date** does not change the meter read schedule.
- ◆ The **Fixed Due Date** will apply to the first bill that occurs after the **Fixed Due Date** is chosen.
- ◆ The **Fixed Due Date** does not apply retroactively to previous or existing bills.
- ◆ The first bill after the **Fixed Due Date** is chosen may have a lengthened period in which to pay.
- ◆ The customer is responsible for the payment of the bill based on the chosen **Fixed Due Date**.
- ◆ After the first bill, all future bills will be due on a normal bi-monthly billing cycle according to the **Fixed Due Date**.
- ◆ When a **Fixed Due Date** falls on a weekend or holiday, the bill will be due on the next business day.
- ◆ **CUSTOMER WILL NOT BE ALLOWED A DEFERRAL WITH A FIXED DUE DATE.**
- ◆ Once the account bills using the **Fixed Due Date**, the **Fixed Due Date** becomes the due date for that bill. The due date on the open bill cannot be changed or deferred.
- ◆ Further changes to the **Fixed Due Date** will occur on future bills.
- ◆ Changing the **Fixed Due Date**, reverting back to the original due date, or frequently amending the **Fixed Due Date** may result in multiple bills falling within a 28 day period. The customer will be obligated to ensure that all payments are posted by the due date of each bill.

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## Pinellas County Utilities Fixed Due Date Request

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Account #: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Requested fixed due date: \_\_\_\_\_  
*(must be the 1st to 28th day)*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Mail this request to: Pinellas County Utilities P.O. Box 1780 Clearwater, FL 33757